

MINISTRY INFORMATION			
GoA Placement		Supervisor	HRC
Ministry: Technology and Innovation Department: Digital Design and Delivery Branch: Software Delivery			Name: Phone: Email:
Job Title: Business Analyst		Program Stream: Software Delivery (AMS)	
PURPOSE			
RESPONSIBILITIES & ACTIVITIES - 1	Identifying data enhancements, responding to ministry staff inquiries and acting point of contact for interaction between DDD staff and staff in other departments and ministries.		
RESPONSIBILITIES & ACTIVITIES - 2	Engaging with Government of Alberta (GoA) departments to develop and support their applications and data.		
RESPONSIBILITIES & ACTIVITIES - 3	Ensuring business and technology changes to services are fully understood in departments by delivering communications and conducting meetings.		
RESPONSIBILITIES & ACTIVITIES - 4	Researching the root cause of the issues and providing advice and making recommendations for changes to the application and/or business processes to reduce data integrity issues.		
RESPONSIBILITIES & ACTIVITIES - 5	Providing expertise and support for the identification, development, implementation, and ongoing enhancement of data services to support business area requirements and deliverables.		
SCOPE	Supporting AMS applications		
KNOWLEDGE, SKILLS, & ABILITIES - PRACTICAL	<ul> <li><u>Develop Networks:</u> Proactively building networks, connecting, and building trust in relationships with different stakeholders.</li> <li><u>Creative Problem Solving:</u> Ability to assess options and implications in new ways to achieve outcomes and solutions.</li> </ul>		
KNOWLEDGE, SKILLS, & ABILITIES - THEORETICAL	<ul> <li>Systems Thinking: The work done within the APS is part of a larger integrated and inter-related environment. It is important to know that wor done in one part of the APS impacts a variety of other groups/projects inside and outside the APS. Systems thinking allows us to keep broader impacts and connections in mind.</li> <li>Drive for Results: Knowing what outcomes are important and maximizing resources to achieve results that are aligned with the goals of the organization, while maintaining accountability to each other and external stakeholders.</li> </ul>		

Classification: Protected A